

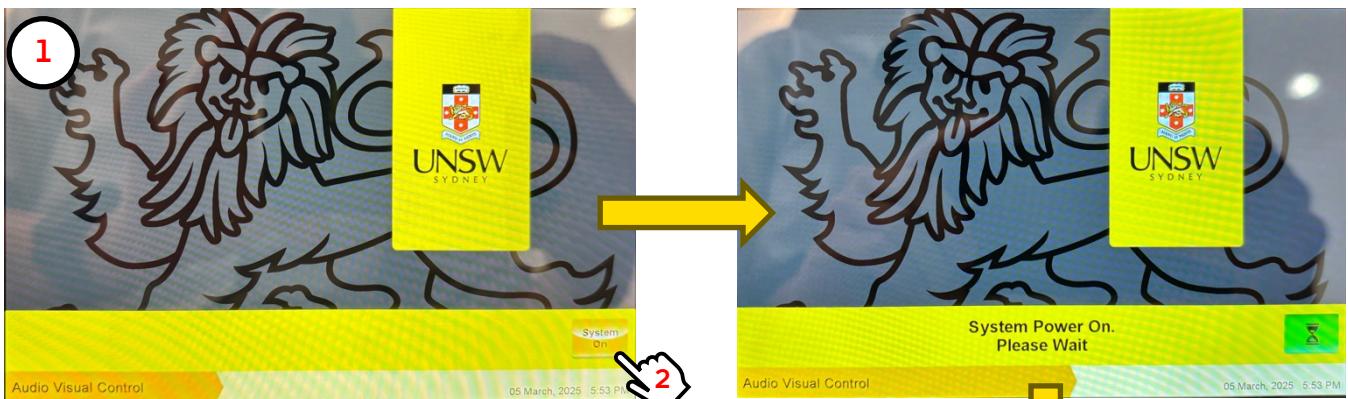
UNSW CBD Campus AV Quick Start and Troubleshooting Guide

1. Getting Started

1.1. Power On

If the panel is blank, tap once to wake.

Once the standby screen (1) is displayed, tap “System On” (2) and wait ~1 minute for the system to wake.



When the system is initialised, the system home screen (3) will be displayed.



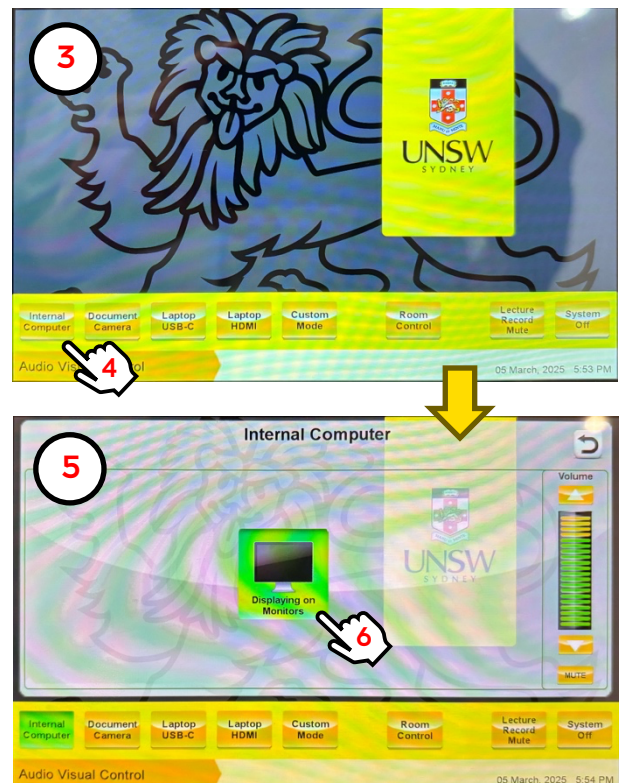
1.2. Displaying Content from Sources

From the system home screen (3), tap any source from the options at the bottom. For example, to choose the “Internal Computer”, tap (4).

This will show the source options page (5).

To display that source on the monitors, tap “Display on Monitors” (6).

The volume control is on the right of this screen.



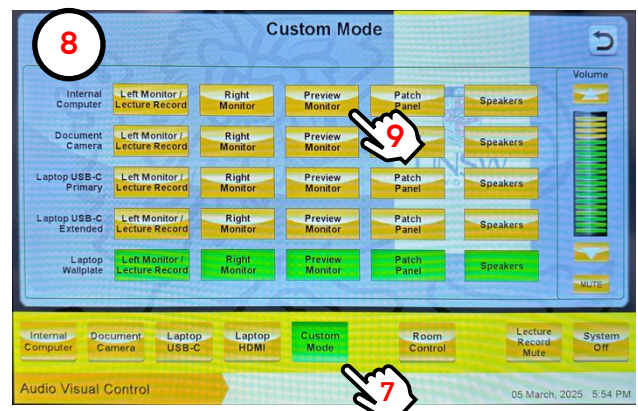
1.3. Custom Mode (Advanced)

Tap “Custom Mode” (7) to view a matrix of all inputs and outputs (8).

Each row is an input source.

Each column is an output destination.

Tap the button in the intersection to send a particular input to an output (e.g., tap [9] to display the Internal Computer on the Preview Monitor).



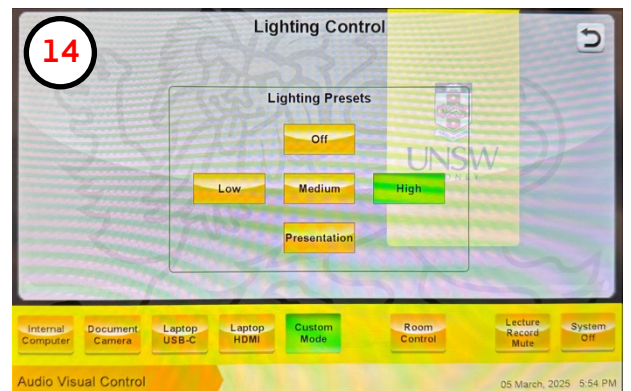
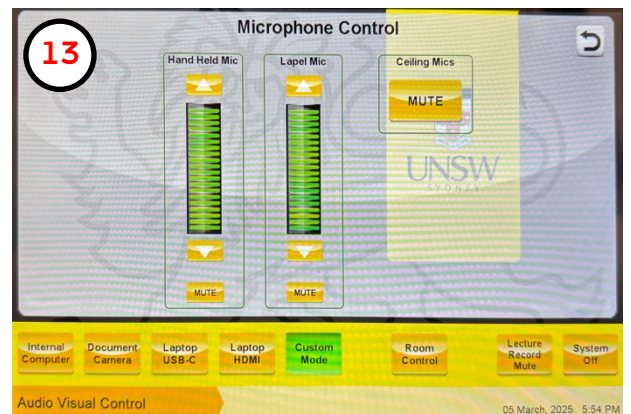
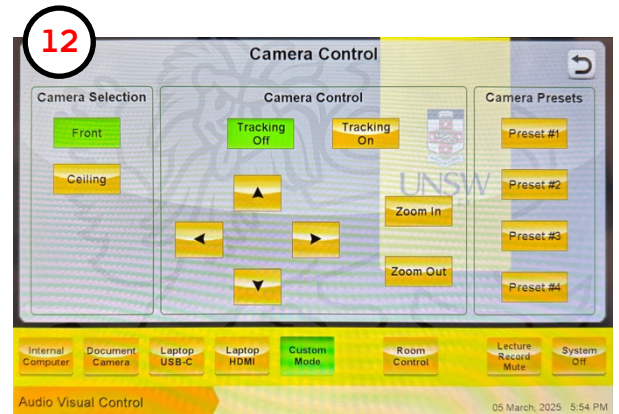
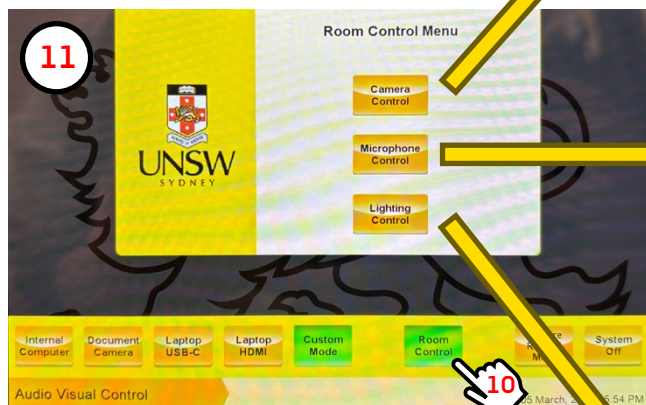
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1.4. Room Control

Tap "Room Control" (10) to access the Room Control Menu (11).

Here, there are options for:

- Camera (12)
- Microphone (13)
- Lighting (14)



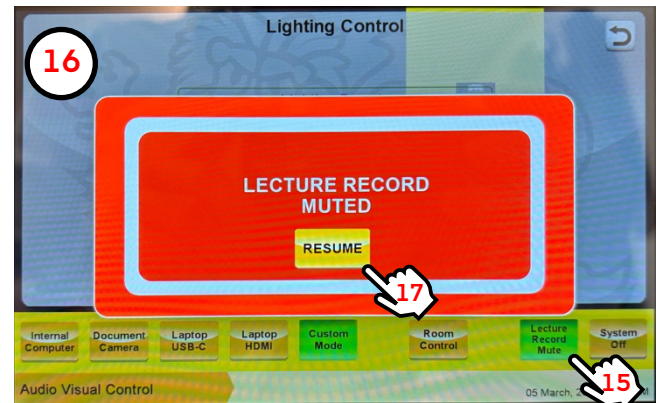
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1.5. Lecture Record Mute

To mute Lecture Recording, tap “Lecture Record Mute” (15) from any screen.

The display reminds you that lecture record is muted (16).

To resume, tap “Resume” (17).

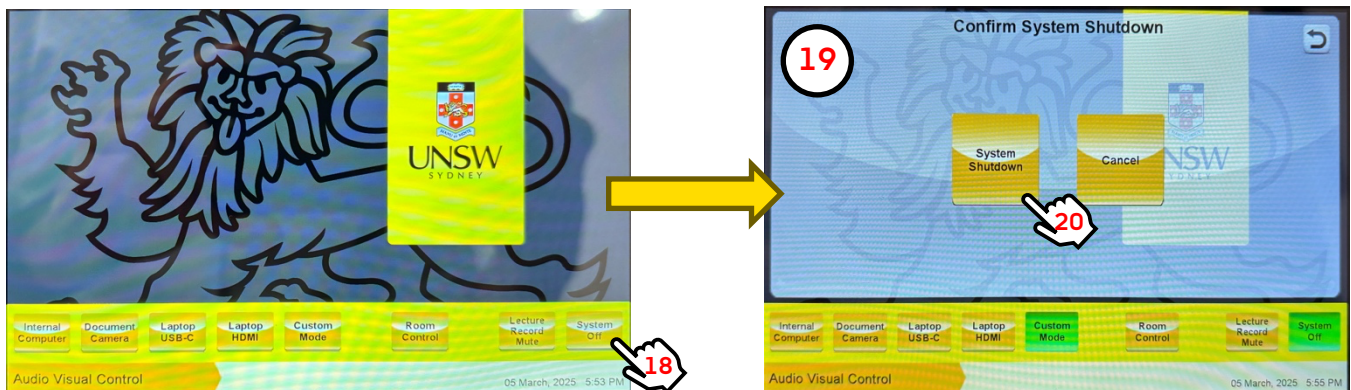


1.6. Power Down

To power down the system, tap “System Off” (18) from any screen.

A confirmation screen (19) is displayed.

Press “System Shutdown” (20) to continue.



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2. Basic Troubleshooting

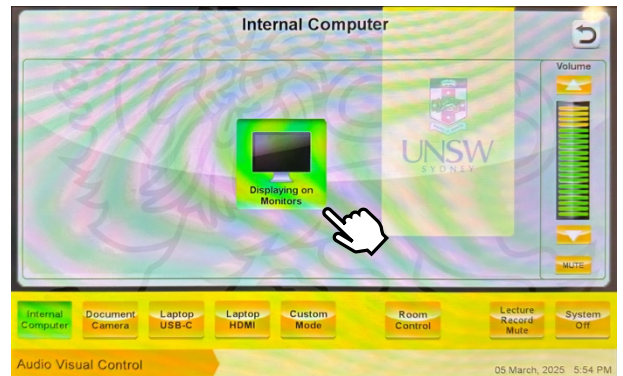
2.1. Problems With Vision (Displays)

I can't see my source on screen

- Check that the correct source is selected at the bottom of the screen
- Check that "Displaying on Monitors" is shown on the screen for the source and the button should be green. If not, tap it again.

If using your own laptop:

- Try switching between USB-C or HDMI, if available on your laptop
- Check that the Internal Computer displays correctly
- Check the external display settings on your laptop
 - Try switching between Mirror/Duplicate and Extend Desktop modes
 - Try changing the refresh rate (25 Hz or 30 Hz)
 - Check that the display resolution is 1920×1080 px



2.2. Problems With Sound

I can't hear a video/music

Check the source (Internal Computer/Laptop):

- Try switching between different sound output devices
- Check that the media you are playing is not muted
- Try turning up your computer sound volume

Check the control panel:

- Tap the source you are using and check that the Volume is NOT muted
- If you still can't hear the source, try turning the Volume up by tapping the arrow

